



Date : 19 March 2020

Subject : COVID-19

Dear Customer,

In these troubling and uncertain times, it is important for you, our valued customer, to remain aware of the capabilities of your suppliers. We hereby want to update you on the current situation at Contraload:

- 1) Our planning teams are fully up and running
- 2) Our conditioning centres are all open and there is no backlog
- 3) Pallets are being delivered and collected on time
- 4) All orders have been fulfilled
- 5) Pallet safety stocks have been fully replenished
- 6) Pallet and IBC production facilities are also fully operational

We still advise to put in your delivery and collection orders sooner rather than last minute, so we can act on specific market restrictions. Please also make sure to do your declarations, so we can ensure good and timely equipment recovery !

As your supplier and partner we remain dedicated to keeping our service levels up to our high standards and keep supporting you in these difficult times.

If you require additional information, don't hesitate to contact us.

Kind Regards

Jesse Sels

Managing Director