



At **Contraload** we offer a green logistical service to customers in over 26 countries. With our head office close to Antwerp (Belgium) and offices amongst others in the UK, Spain, France, Italy and Turkey we are the market leader for pooling of plastic pallets and containers in Europe.

For our Customer Success team in Aartselaar, we are currently recruiting a competent and motivated colleague for

CUSTOMER SUCCESS FRANCE

You are the first point of contact to our customers in France. You are responsible for after sales activities and build a long term relationship with your customer portfolio. Together with your team you will find ways to further improve customer satisfaction and maximize our service level.

You will work closely together with our sales department to support our growth and you will be the link with our Asset team to solve issues that arise during stock audits.

YOUR PROFILE

- Your motivation and ability to learn is more important than years of experience. A first experience in a Customer Support function is a plus
- You have a positive, can-do attitude with a no-nonsense mentality
- You know your way around the MS Office package with a focus on Excel and Word
- You work in a structured way and you are well organized
- You communicate in a professional way with customers and internal stakeholders
- Language skills: French/English. Knowledge of Italian is a plus

OUR OFFER

As a team member of our Customer Success team you will have a permanent contract and a competitive remuneration package in line with your knowledge and experience along with benefits such as insurance, maaltijd- and ecocheques.

You'll be part of a young and fast growing company with a multinational team. We take pride in our green service and encourage our employees to participate in our growth and help us co-define the path to success. With approx. 35 people working at the Belgian office, team-work is central and we offer a warm and relaxed atmosphere in our open-space office.

Interested? Send your CV and preferably your motivational letter to jobs@contraload.com. We're looking forward to meeting you!

